

Tania Burningham

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Profile

I have over 10 years of Basis experience. I am very experienced and certified in SAP Business Suite 7. Systems in which I have worked on include: ERP 2005 (R3 Enterprise and 4.6c), BI 7.0 (BW 3.5) XI 7.0, and EP. I am very experienced in Solution Manager 7.0 and have experience with CHARM. I am also worked on CRM and SRM systems.

I have performed several upgrades to ERP2005 and other R3 and Netweaver systems including EHP4, SR1. Also I have experience with Unicode and ASCII code page conversions.

I am a hard worker with a great ability to work with a diverse group of personalities. I am also very proficient in knowledge transfer and designing training material.

Technical

I am very experienced and certified in IBM i5 (DB2400/OS400). I also am very experienced and certified in MS-SQL. I have experience with Window 2003 Server, Unix and Linux/Oracle. I also have a working knowledge of DB2.

I have played a key role and team lead in several implementations and upgrades. I have performed security and created security strategy along with developing SAP roles for implementations.

Experience

SAP America, Inc
3410 Hillview Avenue
Palo Alto, CA 94304

May 27, 2007 to April 12, 2010
866-472-8727

As a basis technical consultant I have worked on the following projects:

Industry: Consumer Products

Fargo, ND

Project Description/Scope: Upgrade to ERP 2005 with EHP4, SR1 Realization through Go-Live.

Role: Technical Lead/Coach **Duration:** 6 months

Responsibilities/Deliverables: Lead basis team to a successful upgrade of ERP2005 with EHP4, SR1 from R/3 Enterprise 4.70 ext 110 on i5(AS400). Lead upgrade from a technical side in 5 systems. I helped in creating documentation. I also, tuned system to help with the down-time process.

Achievements: We were able to bring the upgrade in on time and in budget. We kept the technical team busy with setting up central system monitoring while the functional team was performing tests. Also, installed Solution Manager Diagnostics and Willy

Industry: Consumer Products

Hiram, OH

Project Description/Scope: BI 7.0 Upgrade with Unicode plus Java Add-in. Upgrade Windows server to 64bit system. Full Lifecycle.

Role: Technical Lead **Duration:** 9 months

Responsibilities/Deliverables: Upgraded to BI 7.0 with Unicode and installed Java Add on MS-SQL/Windows based systems. I tuned java system to help improve performance. Also, had to configure the Portal to accommodate BI reporting.

Achievements: Was able to bring the upgrade in on time and worked with customer to keep the project within budget by working remotely so customer would not have to incur traveling expenses. Created documentation of the entire process.

Industry: Consumer Products

Portland, OH

Project Description/Scope: ERP 2005 SR3 upgrade from Realization to Go-Live

Role: Technical Lead/Coach **Duration:** 3 months

Responsibilities/Deliverables: Lead Basis team in upgrade from 4.6c to ERP 2005 SR3 on i5 (AS400) systems. Performed Resource Minimized option due to resource limitations. Also was able to help adjust all security roles. We were able to perform the upgrade in to 5 systems. Helped in creating documents and supported the adjustments needed for security. Also tuned system through profile changes.

Achievements: We were able to bring the upgrade in on time and in budget over the weekend. Users were able to sign on Monday morning.

Industry: Consumer Products

Hiram, OH

Project Description/Scope: ERP 2005 SR3 upgrade, Windows server upgrade to 64Bit. Realization through Go-Live

Role: Technical Lead **Duration:** 7 months

Responsibilities/Deliverables: Upgrade ERP 2005 SR3 from R3 4.6c on MS-SQL/Windows based systems. We also had to upgrade hardware from 32bit Windows Server to 64bit Windows Server. Created documentation and also adjusted all security profiles that were affected by the upgrade. Configured Adobe Document Services to accommodate the new HR needs.

Achievements: Came in and helped a project was stuck and was able to get the project back on track and we were able to make the project deadline on time. I was able to help keep costs down for the customer by working on security as well.

Industry: High Tech:

Phoenix, AZ

Project Description/Scope: Basis support on large SAP environment.

Role: Basis Support **Duration:** 6 months

Responsibilities/Deliverables: Helped to support Basis team in a large environment that included ERP 2004, CRM 4.0, XI, SCM, SEM and EP on Linux/Oracle based systems. Had to take help desk role and solve problems on a daily basis. Also helped with system refresh process and helped to develop a concept that made refreshing large QA environment with 2 days. Also, helped with implementations of DB2 installs.

Achievements: Helped to build a good relationship between customer and SAP as well as between users and Basis team. Helped to share knowledge where applicable and was able to help Basis team stand on their own.

Swire Coca Cola

12634 S 265 W

Draper, Utah 84120

June 1995 to May 2007

801-816-5300

Industry: Consumer Products/beverage

Draper, Utah

Project Description/Scope: Implementation of R/3 4.6b and BW 3.1 and Upgrades to 4.6C, 4.7 and ERP2005 SR1 and BW 3.5 all Full Lifecycles.

Role: Basis Lead/Project Tech Lead

Responsibilities/Deliverables:

Upgrade R3 Enterprise to ERP 2005 on i5 (AS400)

Installation of Solution Manager 4.0 – Service Desk, Solman Diagnostics on i5.

Upgrade BW 3.5 upgrade from BW 3.1. on MS-SQL/Windows systems.

Installation of BW 3.1. (MSSQL) Lead Installation and upgrade project. Designed security concept. Created users and authorization groups according to info cubes and ODS objects. A successful implementation in which the system was tuned to maximum performance. The system was in place for Info cubes and ODS design. Deigned landscape and configured transport system

Upgrade 4.6C to R3 Enterprise 4.7, tuned system and implemented security role design and changes.

EBCDIC to ASCII code page conversion on iSeries.

Upgrade 4.6B to 4.6C.

Installation of R/3 4.6B. Designed system landscape as well as developed security concept and roles.

Achievements: Managed all installations and upgrade projects of R/3/ERP 2005 systems on iSeries platform. (DB2/OS400). Designed landscape. Designed security concept and created roles. Set up users. Help lead the testing and development team with all changes from the upgrade. Adjusted all User Roles to incorporate all new objects. Performed upgrade with downtime minimized. The project came in on time with minimal effect to the end users. Fine tuned system tuning. Designed audit controls. Configured transport system and performed system transports. Would complete system refresh through homogenous copy. Performed all Support Packs and help lead testing. Also managed operating system and database administration. Managed Code Page conversion project. Also, instrumental in all hardware and upgrade decisions. Managed to keep project costs down and project on budget. Installed components on a 2 phase approach: phase 1 (FI/CO/GL/AM) and phase 2 (MM,PP,PM) Also, maintained i5 and applied all PTFs and OS upgrades.

EDUCATION & Certification sections:

Bachelors of Science – Utah State University

Certified Technology Professional–Platform Technology with SAP Netweaver 7.0

Certified Technology Associate–System Administration (MS SQL DB) with SAP Netweaver 7.0

SAP Certified Solution Consultant-SAP Solution Manager 4.0 Implementation Tools

SAP Certified Solution Consultant-Managing E2E Solution Operations (with Run SAP)

SAP Technical Consultant AS400 4.x certification